

## USE MEDCO BY MAIL

### ENJOY CONVENIENT MAIL ORDER FOR YOUR PRESCRIPTIONS. YOU WILL FIND SAFETY, SECURITY AND SAVINGS!

If you take prescription medication on an ongoing basis, your prescription drug plan may allow you, to order prescriptions from “Medco by Mail” which offers convenient mail order. Once you start, you can refill and renew your prescriptions right at the Medco site - and benefit from free standard shipping.

Take advantage of prescription mail order, which offers you the ultimate in ease and convenience when purchasing prescriptions.

### **To start using the mail order pharmacy benefit, prescriptions can be sent to Medco by fax, by mail or by going online!**

**By fax:** Have your physician fill out the fax form and follow the instructions to send it to Medco. Your doctor may also obtain fax forms and instructions directly by calling 1-888-EASYRX1 (1-888-327-9791). This number is for physicians only. **IMPORTANT:** Only your physician may fax the completed form to Medco.

**By mail:** Mail in a prescription your physician has written using Medco online mail order form. In most cases, your physician can prescribe a 90-day supply, with up to three refills.

**Online:** To access our online form go to <http://www.medco.com> and simply follow the instructions on how to download, print and mail in your completed form with any new mail order prescriptions.

### **Benefits of Mail Order**

You get to take advantage of all of the benefits that prescription mail order offers. By using Medco prescription mail order:

- prescription medications are delivered to you with free standard shipping from our mail order pharmacies;
- you can save money and time by filling your prescriptions less often; in case of an emergency you can speak with one of the registered pharmacists, 24 hours a day, seven days a week;
- you can take advantage of Medco’s convenient online ordering for refills and renewals;
- you can count on the highest level of service from Medco’s VIPPS – certified pharmacy;
- all prescriptions are screened for potential interactions and allergy sensitivity, based on your personal medication profile;
- you can still use your prescription card to cover medications purchased at your local retail pharmacy;
- prescription savings may apply to other medications you or your household members are taking; and
- there are no extra charges; service is already part of your prescription benefit plan.

You'll receive the medication, in the right amount, at the right cost and the right time. Using the Medco web site makes mail order for prescriptions even more convenient. You can:

- get all the benefits your mail order pharmacy program offers;
- compare costs for both brand-name and generic medications;
- get a larger days' supply for added convenience;
- easily refill and renew your mail order prescriptions at your convenience – online, anytime;
- always check the status of your order by visiting us online;
- take advantage of free shipping for all online prescription orders;
- get your prescription refill/renewal requests to Medco more quickly and easily and have Medco pharmacies receive, process and ship these requests sooner; and
- take advantage of all of the online services available – including tools to help you manage your pharmacy benefit - as well as health and wellness information and resources that you can use to help you live life well.

## Still have questions?

Check out the Medco web site at, <http://www.medco.com>, where there will be link to frequently asked questions for additional detail about Medco mail order pharmacy program and the convenience of prescription mail order.

## Getting Started:

This is a snapshot of the homepage of Medco where you can set up a profile to monitor retail prescription purchases and reorder mail order prescriptions. The address for this home page is: <http://www.medco.com>.

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**medco** AT THE HEART OF HEALTH<sup>SM</sup>

Welcome back! Log in securely below to:

- refill prescriptions
- check order status
- and much more!

e-mail

password  **go**

[I forgot my e-mail address](#)  
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Glenn Wimberly, R.Ph.  
Medco Specialist Pharmacist

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**Secure and convenient prescription management.**

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**If you are Medicare-eligible,** Medco can help you manage your prescription drug costs. The **Medco Medicare Prescription Plan<sup>SM</sup> (PDP)** may help protect you from the rising costs of prescription medications. [Learn more.](#)

This site is designed to meet your viewing needs and preferences. [Learn more.](#)

**In recognition of National Breast Cancer Awareness Month, Medco shares insights and tips on cancer treatment.**

Hear suggestions for dealing with drug side effects from a Medco pharmacist specializing in oncology treatment.

**More videos available this month:**

- [What breast cancer patients should ask their doctor](#)
- [Staying on treatment to lower recurrence](#)
- [Antidepressants and Tamoxifen<sup>SM</sup>](#) —what to know *coming soon*

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