Benefit Providers Web Access Information

The following is a list of web sites and telephone numbers associated with your benefits:		
University Human Resources Service Center 515 Morrill Road 3810 Beardshear Hall	515-294-4800 / 877-477-7485	Navigation on the Benefits page: • Click on your employment classification – Faculty, Professional & Scientific or Supervisory/Confidential Merit (Non-Organized) to locate each benefit category
CERTIFICATES OF COVERAGE	http://www.hrs.iastate.edu/hrs/benefits Under each employment classification click on the "Medical" or "Dental" line to find the certificates. Summary Plan Documents are also available for the life and long-term disability.	
MEDICAL PLANS	*Register on-line as member for access to claims information.*	
Web/Call to find Participating Physician Information. Wellmark BC/BS of Iowa – Iowa or National site for Nationwide search for providers. • Click on "Find a Doctor or Hospital" link • Click on "Doctors (Iowa, South Dakota & bordering counties)" • For information on care outside of Iowa, click on "National Providers" • For information on care outside of the U.S., click on "International Providers"		
Alliance Select (PPO)	800-494-4478	www.wellmark.com
Blue Advantage (HMO)	800-494-4478	www.wellmark.com
PHARMACY BENEFIT MANAGER *Register as a member for access to retail claims information and begin mail order.*		
Express Scripts	800-987-5248	http://www.expressscripts.com
Summary of Benefits & Coverage **Printed copies are available by request**		
http://www.hrs.iastate.edu/hrs/benefits – Under each employment classification click on "Medical" line to find the Summary of Benefits & Coverage.		
DENTAL PLAN	*Register as a subscriber to access your dental insurance information and request electronic explanation of benefits.*	
Delta Dental of Iowa	800-544-0718	www.deltadentalia.com Call or access Delta website for • Participating dentist directory – Search under the Delta Dental **Premier Plan**. • Access your dental insurance information, • Request electronic explanation of benefit
HEALTH CARE FLEXIBLE SPENDING ACCOUNT and DEPENDENT CARE ASSISTANCE PROGRAM	800-659-3035	www.myASIFlexonline.com – for individual account information
RETIREMENT PLANS		**IPERS** - www.ipers.org or call 800-622-3849 **TIAA** - www.tiaa-cref.org or call 800-842-2776 or the Ames Office at 866-904-7803 / 515-268-8600 **VALIC** – daniel.allen@valic.com – 913-402-5000 (District)

		or 515-770-1725 (Cellular)
VOLUNTARY EYEWEAR PLAN **Avesis Vision Plan**	800-828-9341	https://www.avesis.com/isu
LONG TERM CARE INSURANCE	800-416-3624	Genworth Financial https://longtermcare.genworth.com/fiveseries/login.do
EMPLOYEE ASSISTANCE PROGRAM (EAP)	800-327-4692 **OR** Des Moines 515-844-6090	EFR Workplace Services www.efr.org/wps/eap
VENDOR VALUE-ADDED SERVICES		
WELLMARK – BLUE 365		http://www.wellmark.com/Members/UsingBenefits/Blue365.aspx
DELTA DENTAL – Eyewear Plan		www.deltadentalia.com Delta Dental also includes a eyewear discount program through EyeMed click on: • Member Tab • Then Vision Discount
PERKSCONNECT		Use Anytime - discount programs for State employees: 1. Go to: https://member.perksconnect.com 2. Click "Register Now" in the upper middle area of the site 3. In "Your Group Code," enter **STOFIA** and click "register" 4. Complete the Profile information
Principal Financial Group **Available When Enrolled in Basic Life**		
WILL PREPARATION **ARAG/Principal**	800-546-3718	Use Anytime www.ARAGwills.com/Principal ISU Group number - N1460
AXA Assistance	In U.S.-888-647-2611 Outside of U.S.- call collect 630-766-7696	Travel Assistance
Principal Financial Group **Available When Enrolled in Group Term Basic Life and/or Long Term Disability**		
Hearing Aid Program	866-925-1287	www.americanhearingbenefits.com
Weight Loss		www.principal.com/weightwatchers
Oral Health Care		www.epicdental.com
Diabetic Magazine Program		www.principal.com/diabeticliving

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